

MANNY DORTICOS

AI Product Manager | Founder, 16x9.ai

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SUMMARY

Founder who designs and ships AI agents and workflow automation for operating businesses, including Mycel, a multi-tenant agent platform. Certified in AI evals and AI prototyping; 10 years leading enterprise technology programs at WeWork and Gensler, including Fortune 100 tech accounts.

EXPERIENCE

16x9.ai, Miami, FL

Jan 2023 – Present

Founder | AI agency and venture studio

- Lead Mycel, a multi-tenant agent platform with a central knowledge “brain” and agent governance; used across Maravilla Cleaners operations, logging 21,635 calls and 6,789 agent runs.
- Own product design for an agent-first financial analytics app (API, MCP, and OpenAPI access) covering 9 portfolio companies; write requirements and make final design calls with the engineering lead.
- Deliver AI and workflow automation across sales, marketing, and operations, including clinical-trial feasibility triage and a site-management platform (in development) for Envision Trials.
- Lead distributed LATAM-based teams serving U.S. clients; now hiring AI automation and agentic systems architects.

Frontier Desk

Jan 2026 – Present

Founding Partner | AI investment research

- Lead FDIR, an AI research engine that produces investment research on public-market themes such as AI compute credit risk, post-quantum migration, and formal verification.
- Led the Capital Selector funnel.

WeWork, San Francisco Bay Area

Jul 2018 – Jan 2023

Senior Manager, Enterprise Technology Solutions – Global Key Accounts

- Cut infrastructure costs 60% by applying Lean Construction principles and cost data analysis to enterprise build-out programs.
- Ran global ICT infrastructure programs for Google, Facebook, Amazon, and other Fortune 100 tech accounts across the U.S., LATAM, Europe, and Asia, covering 1M+ sq ft of office build-outs.
- Raised network uptime 25% by A/B testing infrastructure upgrades in pilots before full rollout.
- Increased project efficiency 20% by aligning plans with finance, design, and operations; held a 95% project success rate as client goals and timelines shifted.
- Brokered a global Amazon agreement for dedicated bandwidth at all WeWork sites; wrote Basis of Design playbooks for the Amazon and Google accounts.

Gensler

2011 – 2018

IT Manager (2013 – 2018) | Architect & Sustainability Leader (2011 – 2013)

- Improved budgeting accuracy 40% with forecasting models used to allocate resources across Southeast U.S. offices.
- Led IT infrastructure for six regional offices using Agile and Scrum, including migration of on-premises servers to AWS and Azure.
- Raised operational productivity 20% by adding automation and real-time tracking to project data.
- Led LEED Gold and Platinum certification on commercial and retail projects, cutting energy costs 30% across projects.

Other ventures (Founder): Envision Trials (clinical research site), Maravilla Cleaners (facilities services), Domari Property Management (real estate). Earlier: Architect, Chisholm Architects.

CERTIFICATIONS

Product School (2026): AI Evals; AI Prototyping; AI for Product Managers; Product Manager (PMC); Product Marketing Manager (PMMC); Vibe Coding.

AI product and agents: Duke AI Product Management; Vanderbilt Agentic AI and AI Agents for Leaders; IBM AI Product Manager, Product Manager, Product Owner, Generative AI Engineering; Microsoft AI Product Manager; UPenn AI for Business; DeepLearning.AI AI For Everyone.

Technical: LEED AP BD+C; CompTIA A+, Network+, Server+, Security+; Google Advanced Data Analytics.

EDUCATION & SKILLS

Massachusetts Institute of Technology: Product Management, Artificial Intelligence (2025 – 2026); Designing and Building AI Products and Services (2024 – 2025).

Florida International University: Master of Architecture (2011); B.A., Architecture (2008).

Skills: AI agents, AI evals, prototyping, RAG and LangChain, MCP and OpenAPI, Python, SQL, Agile and Scrum, roadmapping, workflow automation (Zapier, Make, Airtable). English and Spanish (native).